

Dr Charlotte Stead  
Dr Joanna Roberts  
Dr Shahzad Ahmad  
Dr Michael Radford

Tennyson House Surgery



20 Merlin Place  
Chelmsford  
Essex  
CM1 4HW

Tel: 01245 260459  
Fax: 01245 344287  
[www.tennysonhouse.com](http://www.tennysonhouse.com)

July 2019

## PATIENT INFORMATION

### **Proposed merger of Humber Road, Melbourne House and Tennyson House Surgeries**

We are writing to inform you that we are intending to apply for approval to merge the Humber Road, Melbourne House and Tennyson House surgeries.

We believe that our three surgeries currently offer a high standard of personalised care, but as comparatively small practices we are vulnerable to many of the challenges facing primary care such as recruitment, rising demand and a decreasing number of prospective GP partners. In addition, newer models of care and work for allied professionals are harder to put in place in a smaller practice. We believe that forming a larger practice will improve our sustainability for the future, which means continuity for our patients and the opportunity for them to benefit from a wider range of services and innovative working.

We are confident that a merger will be successful because our three practices have longstanding connections locally, have overlapping practice boundaries and share a similar ethos. Merging our practices will allow us to expand the number of services available to patients and attract a range of staff with complementary skills to our own. The merger will also support the delivery of extended hours, increasing the number of appointments that we are able to make available to patients.

At the same time the Humber Road practice is seeking separate approval to close its branch surgery at Sunrise Avenue. This is because the practice has continued to experience difficulty in managing and sustaining the Sunrise branch and feels that it is no longer able to deliver the services it would like to from this site.

PTO

We will be engaging with patients between 22 July 2019 and 16 September 2019 to seek their views on our merger plans. We will also be holding a drop-in session to answer any questions that people may have about either the proposed closure or merger. The drop-in session will be held on:

<b>Date</b>	<b>Time</b>	<b>Venue</b>
12 September 2019	5.00 – 7.00 pm	St Andrew`s Church 88 Chignal Road Chelmsford CM1 2JB  (NOT in the hall)

We will use the feedback from this engagement to help address any questions or concerns that patients may have about the proposed merger. As a patient, you are also invited to submit any comments on our plans to Rebecca Pittuck, Practice Manager by 16 September 2019 at the latest.

The outcomes of this engagement will then be shared with NHS England & Improvement and Mid Essex CCG to inform their decision making when they consider our merger application at their Joint Primary Care Commissioning Committee meeting on 8 October 2019.

Current Partners:

Dr S Ahmad, Dr M Radford, Dr J Roberts & Dr C Stead, Tennyson House Surgery  
Dr J Booth, Melbourne House Surgery  
Dr A Dawton & Dr M MacGregor, Humber Road Surgery